**Sandgate Road Surgery** **Carers Support**  **Declaration template**

At **Sandgate Road Surgery** we are committed to identifying and supporting carers according to the requirements of the Care Quality Commission and as evidenced against the NHS England quality markers for general practice.

| **Quality marker** | **How achieved** |
| --- | --- |
| Identification and registration | Practice uses website to promote carers assistance |
| The practice uses a form in the carers pack it produces to enable carers of all ages to request being placed on the carers register |
| Holistic support | All carers are given an opportunity to discuss what matters them, including their own health, wellbeing and other support needs |
| The practice is aware of local carer support services and directs carers to these using the practice carers pack |
| In-practice support | The practice has a carers lead who updates our carers register and encourages carers to notify the practice. The practice has two Learning Disability Champions. |
| The practice runs a drop in clinic for dementia patients and their carers run by Shepway Memory Assessment clinic. Leaflets of this service available at the surgery. |
| Appointments and access | Practice staff take carers’ needs into account when booking appointments |
| Carers are able to book a double appointment so they may be seen when they accompany the cared for to an appointment |
| Information, involvement and communication | The practice provides a Carers Information Pack |
| The practice actively involves and considers the views of carers in planning care, treatment and support for the cared-for |
| Awareness and culture | Carers are involved in discussions around future care planning of those they care for if the cared for patient consents to shared decision making. |
| Staff have a basic knowledge of the types of service available to carers and can provide this to carers using the carers pack |
| **How did the practice involve carers in this declaration? Through discussion on support for carers at Patient Participation Group meetings and circulation of this document with the group. The declaration is posted on the practice website.** | |

NAME:…Christopher Lewis………………………… DATE : following Patient Participation Group meeting on 29th October 2019